

## Temperature restriction for snub-nosed dogs

The transport of the following dog breeds is only allowed, if the temperatures at **origin** and **destination** airport are **below 27°C (80°F)**:

**Affen-Pinscher**



**Lhasa Apso**



**Boston Terrier**



**Chow Chow**



**Boxer**



**Bulldog  
(all breeds  
except  
American  
Bulldog)**



**Griffon  
Bruxellois**



**Japanese  
Chin**



**English Toy  
Spaniel**



**Pug  
(all breeds)**



## Temperature restriction for snub-nosed dogs

**Pekinese**



**Shih Tzu**



**Shar Pei**



**Tibetan  
Spaniel**



These dog breeds are susceptible to breathing problems and increased risk of heat stroke when exposed to extreme heat or stress. This restriction is also valid for mixed breeds.

All bookings of dogs must contain detailed description of breed. The booking staff should ask for the dog breed and fill in the exact breed in the description field during booking e.g. 'English Bulldog' instead of 'live dog'. Further, the dog breed must be mentioned as well on the AWB (nature of goods).

The temperatures have to be checked during **OK-to-Forward** process. If the expected temperatures exceed the mentioned 27°C (80°F) at the day of departure/arrival, the OK-to-Forward has to be refused. This rejection is possible during booking as well as cargo acceptance.

## **Temperature restriction for snub-nosed dogs**

### **FAQs:**

#### **Where can I check the temperatures?**

For a rough indication, please have a look at the following [file](#).

Further, the booking staff can check the temperatures e.g. at weather.com or ask the handling stations during the OK-to-forward process.

#### **How can I check the temperatures weeks before the flight date?**

Check in the following [file](#), if origin and destination are temperature critical stations for the requested flight date. If yes, inform the customer that the temperature check is done during acceptance of the dog. To be on the safe side, the customer should contact the booking staff again 1 or 2 days before the flight date for latest weather forecast.

#### **What else do I have to consider during booking?**

In case the booking is confirmed and OK-to-forward is on hand, please inform the customer that we as LH Cargo reserve the right to refuse this shipment in case temperatures rise above 27°C/80°F at the shipping date.

#### **If the customer does not accept this process, what can I say?**

The highest goal of Lufthansa Cargo is the safe transport of all live animals. We do not want to run into the risk that any animals getting hurt during travel. In case of high temperatures, we have to avoid the risk of breathing problems of these dog breeds which can lead to death in the worst case. This process is in the interest of the dogs' life.

#### **In case of any questions about this restriction, who can help me?**

Please contact the AVI Service Team (mail to [FRA.AVI.Serviceteam@dlh.de](mailto:FRA.AVI.Serviceteam@dlh.de)).